



Caritas of Austin

Ending Homelessness Together.



2025 Annual Report

LOOKING BACK WHILE MOVING FORWARD

As we reflect on the remarkable impact of Caritas of Austin in 2025, it is essential to recognize the incredible resilience of our clients. This year was filled with challenges that tested our community, yet time and again, we witnessed the strength and determination of those we serve. Each story of triumph reminds us why our mission matters.

We are profoundly grateful for the firm support of our volunteers and donors. Your generosity, whether with time or money, has made all the difference. You stand alongside us, providing hope to individuals and families to overcome obstacles and achieve sustainable independence. Together, we are transforming lives, and your contribution fuels this vital work.

Looking ahead, we are excited about the possibilities that await us. With your continued support, we will continue to innovate and adapt our programs to meet the evolving needs of our community. We are committed to expanding our reach and enhancing our services, ensuring that everyone we serve continues to find a pathway forward.

Thank you for being an integral part of our journey. Together, we can create lasting change and continue to uplift our community in the year ahead.



Jo Kathryn Quinn,
CEO/President,
Caritas of Austin



You just have to take that helping hand. There is a pathway off the street – find that pathway.”

-LARRY, CARITAS OF AUSTIN CLIENT

Read Larry's journey to well-being on page 8





ESPERO RUTLAND

Meaning “I hope”, Espero Rutland offers 171 studio apartments for neighbors transitioning out of homelessness. As Caritas of Austin’s first housing development, it combines supportive, affordable living with on-site programs and support to help residents build stability and community.

Opened 2024



LIBERTAD AUSTIN

A supportive community offering 198 homes for individuals and families

Libertad Austin, which means “freedom,” is a newly opened community dedicated to uplifting families by enhancing residents’ lives, fostering strong relationships, and nurturing individual potential.

Opened 2025



CAIRN POINT CAMERON

A home for 150 adults 55 and older

Cairn Point Cameron will provide a welcoming community for older Austinites ages 55 and up, combining on-site programs, social and educational opportunities, and 24-hour access to support.

Opening in 2026



95%

Of Supportive Housing program clients remained in stable housing



523

People received services in 2025



253

Households served by the BSS+ collaborative



293

Refugees served by Employment Program



50

Clients served by supported employment

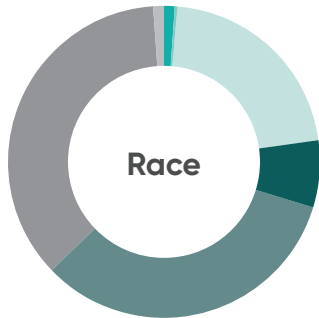


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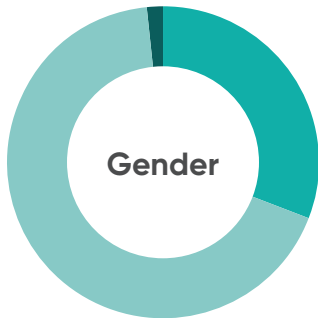
If I had stayed in that car any longer, I don't know what would've happened. I was at my breaking point.”

-KIERRA, CARITAS OF AUSTIN CLIENT

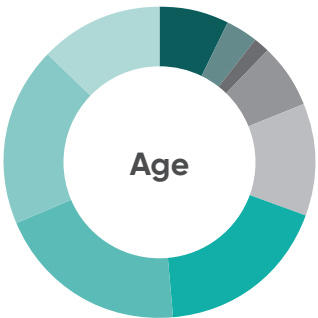
Our Client-centered approach is the “secret sauce” behind the 95% SUCCESS RATE of our long-term housing participants. Homelessness is not one-size-fits-all, and neither are our programs. Caritas of Austin’s services address the diverse experiences of homelessness. We have tailored programs for individuals who have lived on the streets for years, families who have just lost a job and were evicted, and veterans who are without a home. Within each program, we provide personalized support as unique as each person’s thumbprint.



American Indian, Alaskan Native, or Indigenous	<1%
Asian or Asian American	< 1%
Black, African American or African	21%
Hispanic/Latina/Latino	7%
Native Hawaiian or Pacific Islander	< 1%
White	33%
Two or more races	35%
Prefers Not to Answer	<1%



Female	31%
Male	68%
Prefers Not to Answer	< 1%



Under 5 years	7%
5-12 years	3%
13-17 years	2%
18-24 years	7%
25-34 years	12%
35-44 years	18%
45-54 years	20%
55-64 years	19%
65+	13%

*Charts represent people served in one or more Caritas of Austin Housing Programs in FY2025.

Larry was a proud man, a representation of the working middle-class citizens. For 20 years, he shared his life with his wife and daughter, building a life that people would consider the “white picket fence” standard. He served his country in the U.S. military, returning to create a construction business. They lived in a house, sold to Larry by his best friend, and to Larry, it represented everything he had worked for.

Despite his accomplishments, Larry never imagined that he would need to access the resources provided by the Veterans Affairs (VA). He held the belief that there were others more deserving of help than he was. He had always worked hard, starting at the age of nine, pushing a broom to earn a few dollars – he was not one to shy away from hard work and hustling to realize his dreams.

But Larry’s life took a tragic turn when a cloud of misfortune loomed over him. On the same day that his wife filed for divorce, he stumbled into a hole and sustained an injury that would leave him in physical

pain for a year. As a part of the divorce settlement, he was forced to sell a portion of his business, which took a toll on his already fragile situation.

Then, on July 15, 2022, disaster struck again. Awakened abruptly by his girlfriend, Larry found his house engulfed in flames. Tragically, Larry’s dog, Mojo, perished in the fire. In just seconds, Larry lost his home of 29 years, along with \$25,000 worth of tools integral to his construction business.

With his workspace destroyed and the fire claiming his truck, Larry was now not only homeless but out of work.

“Learning how to be homeless is something that I would not want anyone to learn how to do, but it’s something that I had to do,” Larry reflected.

The financial repercussions were devastating with no insurance coverage for the loss of his home.

The aftermath of the fire sent Larry spiraling into a dark place. Burdened with the weight of loss, PTSD from his military service began to surface more prominently. The anger of losing everything, compounded with mental

health struggles, left him wrestling with thoughts of despair. “At times, I questioned whether this world would be better off without me,” he admitted.

Despite these challenges, Larry managed to salvage an old RV to serve as temporary lodging on the remains of his property.

Determined not to let despair take hold, Larry reached out for help, beginning with The Charlie Center at the Mosaic Church, where he found access to food assistance. It was there he met a compassionate employee who helped him secure Supplemental Nutrition Assistance Program (SNAP), providing food benefits to low-income families, and the Medical Access Program (MAP) for uninsured low-income residents to see local doctors, specialists, and pharmacies.

His turning point came when he was contacted by a case manager from Caritas of Austin. “Dan was my very first navigator,” Larry said, his voice filled with gratitude. “He was fantastic. If Dan didn’t find me, who knows where I would be?”

“Dan was my very first navigator. He was fantastic. If Dan didn’t find me, who knows where I would be?”

With Dan’s support, Larry was able to secure stable housing and begin rebuilding his life. He learned the importance of reaching out and utilizing the community resources available to him. There are places to go to drink water, get food, and a place to sleep; you have to look for them,” he advised others who might be experiencing homelessness. “You just have to take that helping hand. There is a pathway off the street – find that pathway.”

Today, Larry is focused on regaining control of his life. He is working on his mental health and rebuilding his credit score, hopeful for a brighter future. He dreams of one day owning a new RV, eager to explore the world and experience all that life has to offer once again. Through his journey, Larry has emerged not only as a survivor but as an inspiration for others walking a similar path.

Our Support Programs



51
New job placements



\$15.85
Average starting wage



20
Clients received
job-specific training
and certification



613
Individuals participated
in **388** education classes
offered



2,292
Volunteers provided
18,261
hours of service



59,159
Lunches served with an
average of **247** people
served daily



50,828
Meals provided from
pantry groceries
(three locations)



112
Veterans served

“

I had Ms. Grace, who I consider my personal hero,
and I love her so much...I don't think I respect
anyone else on the planet more than I do her.”

-JOEL, CARITAS OF AUSTIN CLIENT

BSS+

Caritas of Austin is the lead and fiscal agent for Best Single Source Plus (BSS+), a collaborative of 10 organizations focused on short-term housing support.

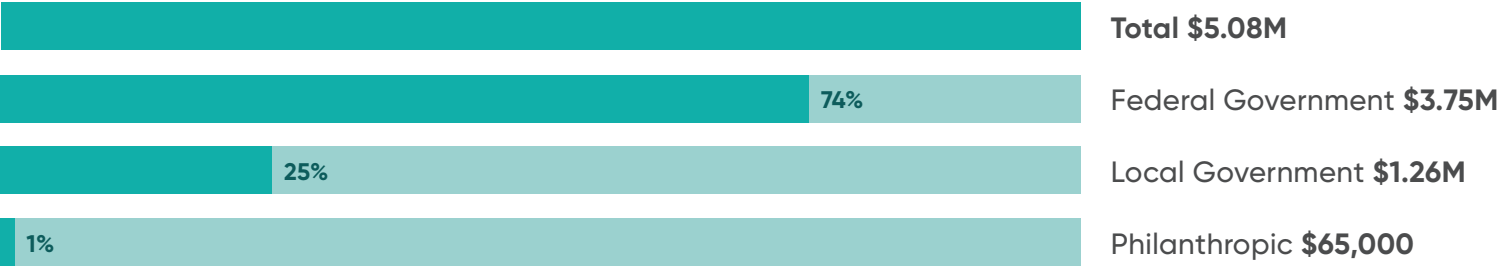
Since 2005, the BSS+ collaborative has been integral for our community in preventing and ending homelessness. The program's goal is to make housing services easily accessible, efficient and effective, and to eliminate duplicate services and barriers for people receiving support.

926 people served by Best Single Source Plus.

80% of people enrolled in BSS+ programs did not return to homelessness.

2025 BEST SINGLE SOURCE PLUS PARTNER AGENCIES
Building Promise USA | City of Austin | Family Elder Care
Foundation for the Homeless | Lifeworks | SAFE
Sunrise Community Church | The Salvation Army

2025 BSS+ REVENUE BY SOURCE



“

They think people experiencing homelessness are out there just because they want to be out there. It's not that they want to be out there, they just don't have any other options.”

-ROSA, CARITAS OF AUSTIN CLIENT

OUR MISSION

Caritas of Austin provides a home and tailored services to prevent and end homelessness.

OUR VISION

A stable home for everyone in the Greater Austin area.

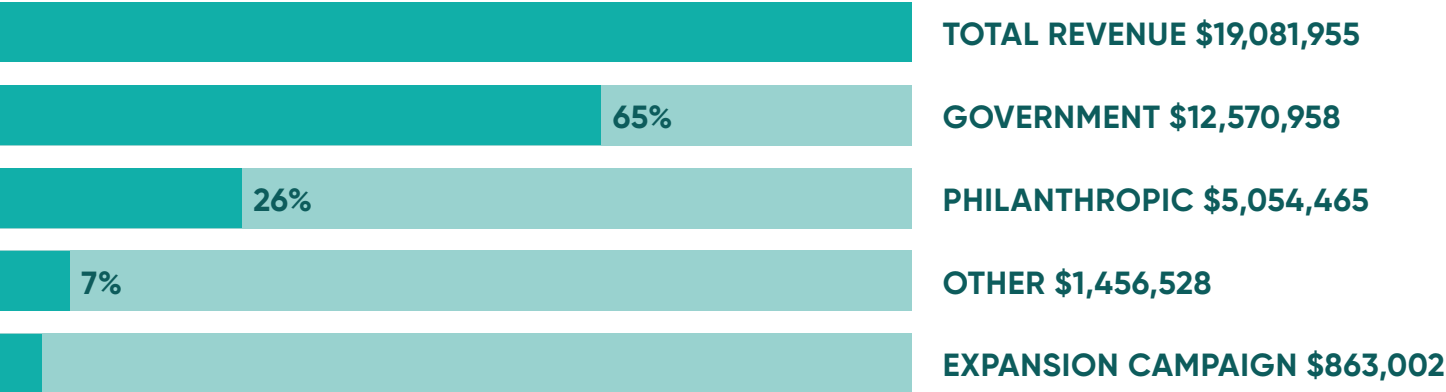
OUR VALUES

- Commitment
- Integrity
- Respect
- Innovation
- Excellence

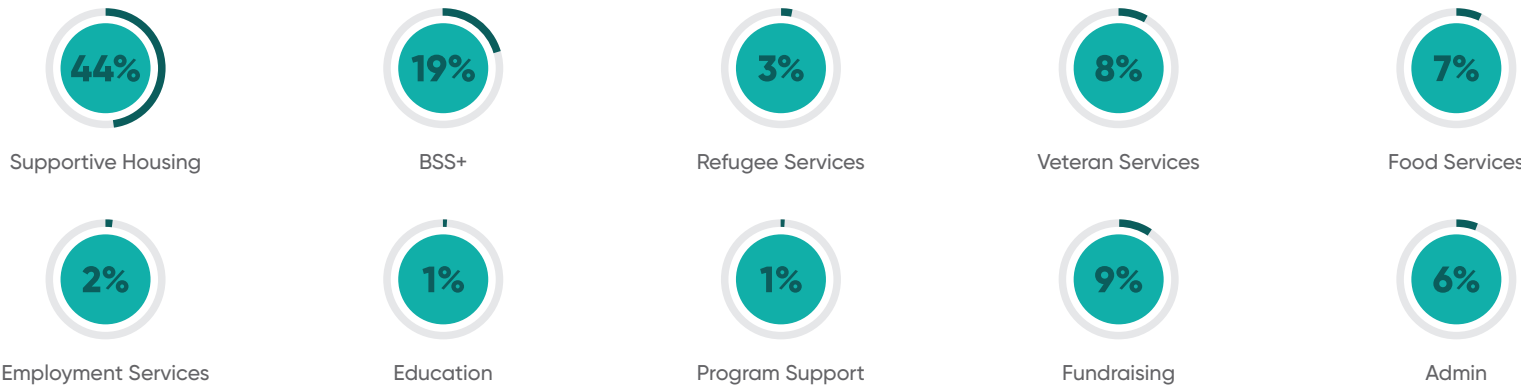
2025 BOARD OF DIRECTORS

- Lori Freedman, *Chair*
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- Raquel Valdez Sanchez
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- Chris Whitt
- Mike Haggerty, *Emeritus*

2025 REVENUE BY SOURCE



2025 EXPENSES BY PROGRAM



All numbers are based on audited financials from fiscal year 2025 (October 1, 2024 through September 30, 2025).



Scan to learn more about our work to end homelessness.



Scan to support our work to end homelessness.



Scan to see Caritas of Austin's volunteer opportunities.

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 CaritasOfAustin.org/donate/give

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 CaritasOfAustin.org/get-involved/wishlist



Without Caritas, I don't know where I'd be. I'm just really grateful."

**-ADRIAN,
CARITAS OF AUSTIN CLIENT**

